

KEY NUMBERS

61%

of women regularly take precautions to avoid being harassed 50%

of women say always or often feel unsafe walking alone at night 73%

of women protect themselves from harassment by maintaining awareness of surroundings

INTERVIEWS

Main points that came out during the interviews

- Disrupted by unexpected events on their journeys
- Take public transport to return home at night
- Feel safer when accompanied home
- Pay attention to their surroundings at night
- Use map applications to get home
- Often use their phones on their journeys at night
- Often feel more comfortable during the day

PERSONA



CLÉMENTINE, 25 Y.O.

SINGLE LIVES IN PARIS

STUDENT IN FACULTY OF LETTER

SUBWAYS

BIKE/SCOOTER

BY FOOT

She likes to discover new places to settle down with her friends.

To get around, she uses CityMapper because she finds the application rich in information.

66

In Paris, you have to walk straight and know where you're going.

EXPECTATIONS

- At night, to make her journeys more serene
- Be respectful of the environment
- Finding places to stay up late with friends
- Pay attention to her budget

FRUSTRATIONS

- Having to take the Uber at night, which is not in its values and budget.
- Taking the bike at night is too risky for her.
- Lack of lights in the neighborhood
- Is too paranoid at night

USER JOURNEY

CLÉMENTINE	25 YEARS OLD STUDENT LIVES IN PARIS											
STAGES	End of her last cours and goes back home	She is home with her roommates and gets ready	MOUVEMENT ATTENTE Leaves home (from the nearest subway station): by walk	Joins friends and have a few drink	Go home (from the nearest night bus station): by walk							
TIMELINE	18h00	21h30	22h00 (25min)	22h25	2h45 (45min)							
CONTEXTE OF USE	She just finished her day at her Faculty of Letters and return by bike	She changes her clothes, puts some makeup and perfume on and takes a beer with her roomates	After looking at citymapper, she walks to the nearest station with her roommate.	She order a few drinks during the night and plays drinking games with her friends	She wants to get home earlier than her roommate and leaves the bar alone. She takes the night bus to her train station and walks home avoiding the dark streets. When she gets home, she sends a text message to her friends to let them know she's home and gets ready for bed.							
FEELINGS	Relieved 8 tired	Cheerful	Attentive but feeling secure	Happy / Tipsy	Stressed / On alert							
THINKING	"I want to go back home quickly and take some rest"	"I can finally take a moment for myself and empty my mind"	"It's a good thing my friend and I share the journey"	"It's a really nice place!"	"I hope nobody will bother me"							
BENEFITS	Be environmental friendly	Be Relaxed / Feel confident	Feel more confident accompanied	Relax from her week / New bar to discover	Be able to reassure her friends							
ш′	ı											

HOW MIGHT WE

HOW MIGHT WE

review the way women organize their journey at night?

BY

giving more informations about their environment

SO THEY CAN

adapt their journey according to these informations

HYPOTHESIS

How to make the night more serene?

Hypothesis

How to make the streets brighter?

How to not feel alone and vulnerable on the journey?

How to warn those around you to let them know you are safe?



1

Major challenges

Installations of light (and sound system)

Being accompanied physically or virtually

Reassure your loved ones

COMPETITORS

Applications

BSafe

Free to Be

Sekura

The sorority

Companion Safety

Safetipin

Circle of 6

Saff me

Hands Away

Hollaback

Mon Chaperon

App Elles

Shape2 Safety Garde ton corps

Alerte 3117

Installations

Diamond project

Lacroix City

Partners (coffees, bar)

Ask for angela

L'oeil d'Horus

Bus "arrêt à la demande"

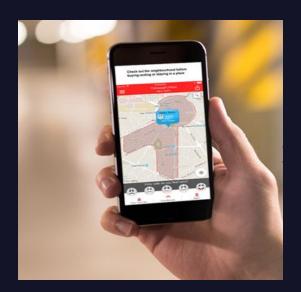
Application



Name_Safetipin

Description

- Collect data using with 3 mobile phone applications and present this to stakeholders to make public spaces safer and more inclusive for women.
- Generates an on-site safety score and includes it in the My Safetipin application.



Similar applications

FREE TO BE

Name_FREE TO BE





Name_Sekura





Name_Garde Ton Corps







Name_ Hands Away



















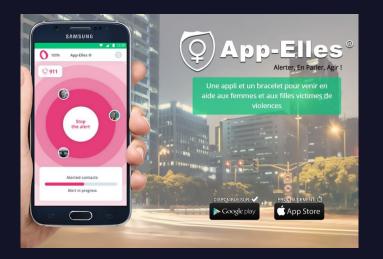
Application



Name_ App-Elles

Description

- Alert and contact relatives. emergency services, associations, etc.. available in your area.
- Present in more than 13 countries, it also relays local information and national devices.



Similar applications



















Installation

Name_ Lacroix City

Description

- Smart equipment dedicated to street lighting.
- Movement detectors are smart and autonomous devices that ensure there is the right lighting and the right signs in the right place at the right time.



Partners

Name_ Ask for Angela

Description

- Campaign used by bars and other venues
- Keep people safe from sexual assault by using a codeword
- A person who believes themselves to be in danger can ask for Angela, a fictitious member of the staff



Similar partners



Name_ L'oeil d'Horus

CHARACTERISTICS OF THE MARKET

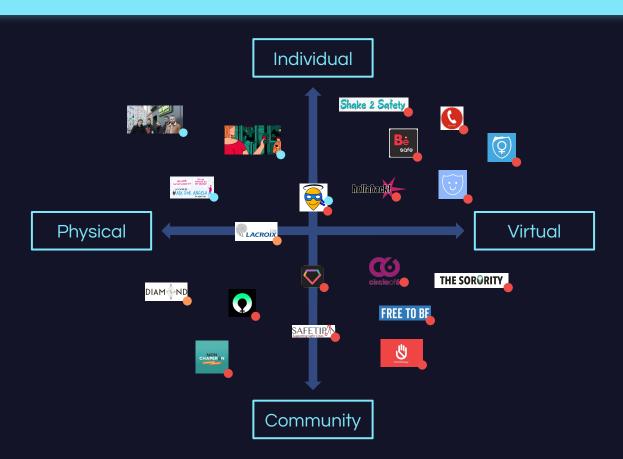
	Offer	Users	Location of use	Participation of the users	Accessibility	Visibility	Notify relatives / authority
Applications	Virtual	Community / Individual	Streets / Phones	Participative	High	Weak	Often possible
Installations	Physical	Community	Streets	Participative	Medium	Medium	None
Partners	Physical	Individual	Indoor (bars, coffee)	Fixed	Difficult	Weak	Possible

MAPPING

App

Installations

Partners



TRENDS



Community based

A community-based service that allows women to support and help each other, or to have outside help from family and friends to feel support.

Safetipin

The sorority

Free to Be

Mon Chaperon

Sekura

Hands Away



Reassuring

A service that allows loved one to know the person is safe.

Circle of 6

Companion Safety



Receptive / "à l'écoute"

A service that is based on what women really need thanks to their feedbacks. that has actions taking place immediately.

Bus " arrêt à la demande"

L'oeil d'Horus Diamond project

Ask

Lacroix City



Alerting

A service that allows to alert an authority or to denounce harassment that you witness

Shake2 Safety

Hollaback

BSafe

App-Elles



















MAJOR CHALLENGES

Major challenges for devices to make women more serene at night in the streets

- Enrich the provided service based on the direct expectations of users to make it more effective.
- Based the provided service on a strong base community, trustfull, broad and safe where each user feels support.
- Be present virtually and physically to act everywhere.
- Provide a service that allows for discreet alerting and recording of evidence.

CONCEPT

"

We created an interactive map application based on the informations added and updated by the users allowing them to plan their safe journey; to alert in case of problems; and to communicate with other users. The application is connected to a physical and interactive map displayed in subway stations and bus stops.

"



neon neon neon





ICONS

Safe place







Hotel



Restaurant



Night club

Filters



Public transports



Police station



Maps



Troublers

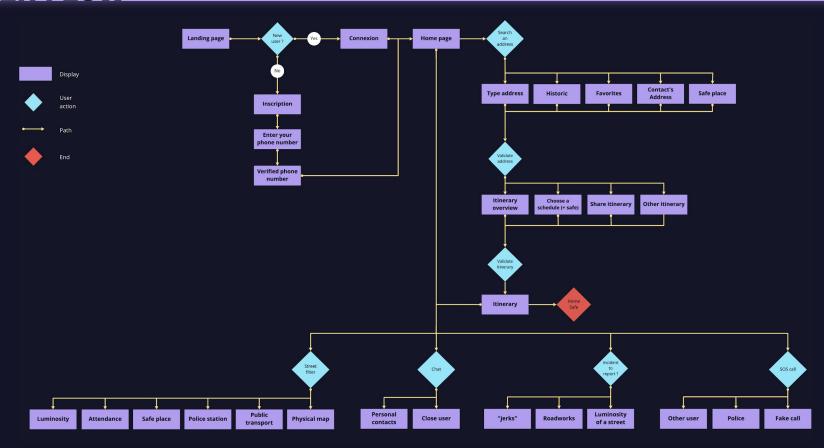


Other



Users

USER FLOW



WIREFRAMES













Sos-appel















0 A

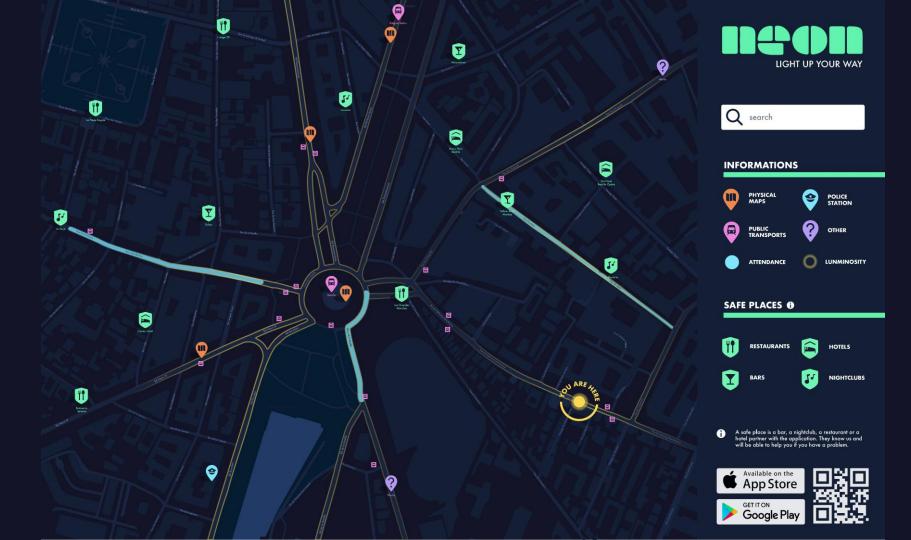






PHYSICAL MAP





BUSINESS PLAN

physical maps

maintenance

VALUES CUSTOMER CUSTOMER KEY PARTNERS KEY ACTIVITIES PROPOSITIONS RELATIONSHIP SEGMENTS safety real-time platform algo women local support information development authorities reliability "safety filters" marketing City hall • accompaniment on maps transport supporting user network **KEY RESOURCES CHANNELS** community mapping mobil app users-provided data provider datas safe places physical maps **NEON** platform NEON team COST STRUCTURE **REVENUE STREAMS** platform promoted marketing 8 "safe place" communication development

City hall

physical maps

development

salaries



ANNEXES

Application



Name_Safetipin

Description

- Collect data using with 3 mobile phone applications and present this to stakeholders to make public spaces safer and more inclusive for women.
- Generates an on-site safety score and includes it in the My Safetipin application.



Application



Name_FreeToBe

Description

- Crowd-mapping tool
- Interactive map inviting girls and women to drop pins, happy or sad, on places they love, avoid, feel safe in and those that can be improved



Application



Name_ Sekura

Description

- Sekura provides tools to better react in real-time when feeling insecure.
- Mark dark streets, places to be avoided and help create safer public sphere for women and for all.















Application



Name_ Circleof6

Description

- Allows those around you (6 persons) to know that you are safe and secure
- Possibility to message together with your GPS coordinates so that somebody can come pick you up.



Application



Name_Shake2Safety

Description

- Variety of ways to call for help in subtle ways: tapping the power button four times, for instance, or shaking the phone.
- Both will send emergency messages to a contact, and it can also record audio and video of what's happening.



Application





Name_Companion Safety

Description

- Enter a destination in the GPS. and choose a relative
- The relative can follow the user's movements via a map.
- Different buttons: get in touch with the person, to prevent problems in the neighborhood and to contact the police.

















Application



Name_ App Elles

Description

- Alert and contact relatives, emergency services, associations, etc.. available in your area.
- Present in more than 13 countries, it also relays local information and national devices.



Application



Name_Alerte 3117

Description

- Service offered by the sncf
- The 31177 (SMS) or 3117 (voice) is the alert number accessible 24/7 throughout the French rail network to report a dangerous situation of which you are a victim or witness.



Application



Name_ Be Safe

Description

Involves an SOS system that can be activated by touch or voice. live-streams and records whatever emergency you're in, sends your location to an alarm center along with the audio and video, and has a timer alarm and a siren built in.

















Application



Name_SaFF me

Description

- Secure, reassure and report
- By connecting to SAFF Me, users can share their journey with other women, when their journey does not reassure them
- "Co-walking"



Application



Name_Mon chaperon

Description

- Proposes to people walking late in the streets, to be accompanied.
- With the application, a chaperone escorts users to their home or to the place where they are going.



Application



Name_ The Sorority

Description

If they feel they are in danger, they can press an alert button. The women around them and who receive it can then call the person in danger, communicate with them on the chat, and geolocalize them















Application



Name_ Hollaback

Description

- Collects evidence of street harassment to provide proof to worldwide authorities about the extent of the problem
- Takes your location and lets you give details about how you were harassed or what you witnessed happening to somebody else.



Application





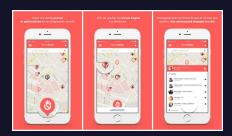




Name_ HandsAway

Description

- Create an accurate and geolocalized alert
- Describe the gender-based assault you experienced or witnessed.
- Provide support to victims or witnesses by creating a dialogue



Application





Name_Garde ton corps

Description

- Fight against street harassment and insecurity
- Travel geolocation service send to a close person
- A city map showing safety places
- Find the events of the bars / restaurants partners of Garde Ton Corps















Installation

Name_ Lacroix City

Description

- Smart equipment dedicated to street lighting.
- Movement detectors are smart and autonomous devices that ensure there is the right lighting and the right signs in the right place at the right time.



Installation

Name_ Diamond project

Description

 DIAMOND project analyses and converts data into knowledge with notions of impartiality to support gender inclusion in current and future transport systems from the perspective of women as transport users and as professionals in the sector.



Partners

Name_ "Ask for Angela"

Description

- Campaign used by bars and other venues
- Keep people safe from sexual assault by using a codeword
- A person who believes themselves to be in danger can ask for Angela, a fictitious member of the staff



Partners

Name_L'oeil d'Horus

Description

- The Meltdown, a video game bar in Rennes, has developed a special cocktail, "l'oeil d'Horus".
 This is not on the menu, but is a code to alert the bar's staff
- Once the code word has been used, the staff try to go and talk to the person.





Partners

Name_Bus "arrêt à la demande"

Description

 In Lyon, the transport company Sytral - Kéolis has introduced the bus stop on demand.
 Starting at 10 p.m., women can ask the driver to drop them off between two station if this gives them less walking time to their home in a neighborhood where they feel uncomfortable



Application



Name_ Circle of 6

Description

- Allows those around you (6 persons) to know that you are safe and secure
- Possibility to message together with your GPS coordinates so that somebody can come pick you up.



Similar applications



Name_Shake2Safety





Name_Garde Ton Corps





Name_ Garde Ton Corps















Application



Name_ Mon chaperon

Description

- Proposes to people walking late in the streets, to be accompanied.
- With the application, a chaperone escorts users to their home or to the place where they are going.



Similar applications

















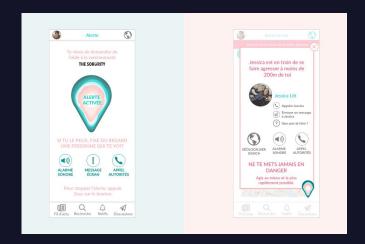
Application



Name_ The Sorority

Description

If they feel they are in danger, they can press an alert button. The women around them and who receive it can then call the person in danger, communicate with them on the chat, and geolocalize them

















Application



Name_ Hollaback

Description

- Collects evidence of street harassment to provide proof to worldwide authorities about the extent of the problem
- Takes your location and lets you give details about how you were harassed or what you witnessed happening to somebody else.

















Installation

Name_ Diamond project

Description

DIAMOND project

 analyses and converts
 data into knowledge with
 notions of impartiality to
 support gender inclusion
 in current and future
 transport systems from
 the perspective of women
 as transport users and as
 professionals in the sector.



Partners

Name_ Bus "arrêt à la demande"

Description

In Lyon, the transport company Sytral - Kéolis has introduced the bus stop on demand. Starting at 10 p.m., women can ask the driver to drop them off between two station if this gives them less walking time to their home in a neighborhood where they feel uncomfortable

